

Agenda item

Police and Crime Panel

Meeting to be held on 20th September 2017

MONITORING OF COMPLAINTS

Contact for further information:

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Executive Summary

This report sets out the current position with regard to communications relating to potential complaints received up to 31st August 2017 in relation to the Police and Crime Commissioner.

Recommendation

That the update in relation to communications and complaints be noted.

Background and Advice

Since the commencement of the Panel in 2012 there have been 35 recorded communications which at the outset were described as potential complaints against the commissioner. Many of these communications as reported previously however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes and appropriate authorities to deal with such matters.

There has been one (36) further communication of this nature recently although the complainant has not responded to a request for further details via the completion of the required form.

A complaint (37) was also received making allegations which following initial assessment are already the subject of consideration via the complainant's ongoing appeal to another appropriate authority. The Panel therefore could not consider this matter as to do so would be an abuse of process under the Panel's Procedure.

The third complaint (38) received since the last meeting was also making allegations which following initial assessment were already the subject of

consideration via the complainant's ongoing appeal to another appropriate authority. The Panel therefore could equally not consider this matter as to do so would be an abuse of process under the Panel's Procedure.

The final complaint (39) in this report is ongoing and the matter is currently the subject of initial assessment, the outcome of which will be reported to the next meeting.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Legal Implications

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

Financial Implications

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

Risk management

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

Local Government (Access to Information) Act 1985

List of Background Papers

<u>Paper</u>	<u>Date</u>	<u>Contact/Directorate/Tel</u>
Agenda and Minutes from	November 2012	David Fairclough HR, Legal & Corporate Services 01254 585642
Agenda and Minutes from	July 2014	David Fairclough HR, Legal & Corporate Services 01254 585642

Agenda and Minutes from March 2016

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